

Warranty Terms

Warranty Certificate

Product Information

Brand: AITO

Model:

Type (EV/REEV):

PD:

Producer Information

Name: SERES Automotive Co.,Ltd

Address: No.229,Fusheng
Avenue,JiangbeiDistrict,Chongqing,China

Seller Information

Name:

Postal code:

Address:

Service number:

Seller signature:

Delivery Information

Date to issue purchase invoice:

Date to deliver vehicle:

Warranty Terms

Warranty period for vehicles: 4 years or 100,000 KM.

Warranty period for EIC system: 8 years or 160,000 KM. (The core components of EIC system includes the Power battery, Range extender, Driving motor and Driving motor controller.)

The term is determined by whichever comes first between the age (years) and mileage (kilometers).

The Warranty for vehicles shall commence from the actual sale date of the vehicles as evidenced by the invoice date issued to the customer.

Main Parts of Major Assemblies and Systems

Assemblies and Systems	Main Parts
Range Extender (Engine)	crankshaft, main bearing, connecting rod, connecting rod bearing, piston, piston ring, piston pin
	cylinder head, camshaft, valve, cylinder block
Driving Motor and Controller	stator assembly, rotor assembly, bearing, housing
Power Battery	cell and power battery pack
Steering System	steering assembly
	steering column, steering universal joint
	tie-rod
	steering knuckle
Brake System	brake master cylinder, wheel cylinder
	intelligent assistance
	brake pedal and bracket
Suspension System	spring
	control arm, joint rod, sub-frame
Drive System	half axle
Vehicle Body	vehicle frame
	longitudinal beam, cross beam
	front and back door main body
Pollution Control Device	catalytic converter

Special parts (customized based on VIN) including:

- Anti-Theft System: key fob, anti-theft control unit
- Vehicle Main Harness

Vulnerable and Consumable Parts and Quality Guarantee Period

Vulnerable and Consumable Parts	Warranty Period (Whichever Comes First)
Remote Controller Battery	3 months/5,000 KM
Wiper Blade	3 months/5,000 KM
Tires	6 months/10,000 KM
Oil Filter	1 year/10,000 KM
Air Conditioner Filter Element	1 year/20,000 KM
Air Filter Element	1 year/20,000 KM
12V Battery	1 year/20,000 KM
Brake Pad	1 year/20,000 KM
Fuse and Ordinary Relay (excluding Integrated Control Unit)	1 year/20,000 KM
Spark Plug	2 years/20,000 KM
Fuel Filter	3 years/100,000 KM

Power Battery Capacity Declining Limit

Power Battery Capacity Declining Limit

Period	Capacity Declining Limit
8 years/160,000 KM	30%

Note 1: Under normal use, the vehicle's power battery capacity (Ah) declining compared to the rated level will not exceed the figures given in the table.

Note 2: The term is determined by whichever comes first between the age (years) and mileage (kilometers).

User Registration Form

User Name:	
Address:	
Contact Number	Mail:
VIN:	Model:
Vehicle Type:	Usage:
Date to Issue Invoice:	Delivery Date:
Seller Name:	
Contact Number:	
Seller Signature	User Signature
Date: Year Month Day	Date: Year Month Day

Warranty Policy

Vehicle Warranty

Warranty Coverage

- For AITO vehicle products sold, if a problem occurs during the warranty period due to product design, manufacturing, raw materials, or other quality factors of the vehicle product, the user can obtain free warranty service at the AITO Service Center by presenting the purchase invoice and warranty certificate.
- If your vehicle has faults and belongs to the product quality problem within the warranty period, please deliver the vehicle to the AITO Service Center, where it will be identified and provided with warranty service. The labor and parts costs incurred during the warranty service will be borne by AITO, and the replaced parts under warranty will belong to AITO.
- The user shall use, maintain, and repair the product correctly according to the Owner's Manual. Damages caused by improper use will not be covered by the free warranty service.
- If your warranty certificate is lost, please contact the AITO Service Center promptly, AITO Service Center will re-issue a warranty certificate free of charge.

Warranty Details

The warranty period for vehicles is 4 years/100,000 KM (whichever comes first).

Warranty	Part Name	Warranty Period (Whichever Comes First)
Core parts of the EIC systems	Power battery assembly, drive motor assembly, motor controller assembly, range extender assembly	8 years/160,000 KM
Vehicle parts	Other vehicle parts, excluding core parts of the EIC systems, vulnerable and consumable parts, and accessories and lifestyles	4 years/100,000 KM
Vulnerable and consumable parts	Air filter element, fuel filter, air conditioner filter element, oil filter, spark plug, brake pad, tire, 12V battery, key fob battery, wiper blade, fuse, and general relay (excluding integrated control unit)	See the Vulnerable and Consumable Parts and Quality Guarantee Period for more details

Accessories and Lifestyles

- Accessories and lifestyles are optional or complimentary peripheral products. Their warranty period is not consistent with the vehicle warranty.
- When you obtain the relevant accessories and lifestyles through purchase or as a gift, you may obtain the warranty information from the channel where you got them.
- If the product fails to function properly due to product quality or installation service issues, please contact the relevant channel for warranty service.

Warranty Liability Exceptions

Users' proper use, maintenance, and repair of their vehicles based on the Owner's Manual is the precondition of enjoying the warranty services. Otherwise, AITO will exempt its liability in warranty services due to direct damages caused by users' improper behavior. Aside from the items stated in the warranty provisions, AITO will not bear liability in the following cases:

- Defects that consumers have been informed of in writing at the time of purchase and do not violate laws, regulations, or mandatory national standards.
- Damages caused by consumers not following the requirements of the Owner's Manual or warranty certificate for the use, maintenance, and upkeep of vehicle products.
- Damages caused by consumers' modification, adjustment, or disassembly of vehicle products, despite the explicit prohibition to do so by the Owner's Manual.
- Damages caused by the consumers' improper handling of quality issues.
- Damages caused by force majeure.
- Damages caused by the non-quality problem.
- Vehicle maintenance items: The cost of parts and labor required for periodic vehicle maintenance is borne by the user and is not covered by the quality assurance. Vehicle maintenance items include, without limitation to oil change, filter replacement, spark plug replacement, brake pad or disc replacement, wiper blade replacement, tire replacement, belt replacement, etc.
- Damages caused by adverse natural environmental factors, including hail, gravels, bird droppings, road salt, industrial fumes/dust, floods, windstorms, lightning, earthquakes, seawater, acid rain, and so on.
- Damages caused by accidents, collisions, or external impacts on the vehicle.
- Effects caused by improper and criminal behavior, such as sabotage, trespass and robbery.
- Damages caused by using non-genuine AITO parts.
- Improper chemical operations on the vehicle, such as the improper use of chemicals and sealant.
- If the user disassembles or modifies the mileage, making it impossible to determine the actual mileage.
- Power battery capacity declines normally.
- Structural damage to the power battery caused by vandalism or an accidental situation.
- The warranty does not cover economic loss or additional costs resulting from the disuse of the vehicle, including but not limited to: storage costs, rental costs, and damages caused by inconvenience.

Warranty Liability Dispute Resolution

If you have any questions regarding the warranty liability of your vehicle, please contact the AITO Service Center. We will handle inquires right away and give timely response.

Maintenance Service

Pre-delivery Inspection

Before leaving the factory, your vehicle has undergone comprehensive and rigorous inspections in accordance with the AITO's requirements. Prior to delivery, the AITO User Center has completed a standard vehicle inspection based on the New Vehicle Pre-Delivery Inspection (PDI) Confirmation Form.

Pre-delivery inspection has been completed according to standards	Seal of dealer
Name of deliverer:	
Inspection date:	

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Vehicle Usage Reminder

Fully Utilize AITO Service Center

- It is the best choice to have your vehicle delivered to the AITO service center if it needs maintenance or has encountered an accident. AITO Service Center can provide top-quality services with the most professional knowledge, equipment, and staff.

Use Genuine AITO Parts

- AITO provides high-quality genuine parts to ensure the best driving performance and experience for your vehicle. We strongly recommend that you choose genuine parts for vehicle use, repair, and maintenance, which will enable your vehicle to maintain high-standard performance in use.

Bring This Manual with You

- This manual gives a detailed introduction to the warranty and warranty policy of your vehicle. When warranty services are needed, the dealer may require purchase invoice, warranty certificate and this manual under certain circumstances. Besides, when the ownership of the vehicle changes, you are supposed to hand over the manual to the new user.

Retain Maintenance Records

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Importance of Maintenance

Importance of Maintenance

Vehicle maintenance means performing preventive operations such as regular inspection, cleaning, replenishment, lubrication, adjustment and replacement of certain parts. Proper and regular maintenance ensures optimal vehicle performance.

- It ensures the vehicle maintains optimal performance and meets your driving needs at all times.
- It helps prolong the service life of the vehicle and key components, thereby preserving its overall vehicle value.
- It can effectively improve vehicle efficiency, reduce fuel consumption, and minimize wear on components and tires.
- It helps optimize vehicle performance and allows for the timely elimination of potential faults.
- It helps guarantee driving safety and provides a comfortable, high-quality driving experience.

Failure to perform regular and proper maintenance may result in vehicle malfunctions, affecting vehicle performance, increasing operating costs, and posing potential driving safety hazards.

To keep your vehicle in optimal condition, we strongly recommend that you have your vehicle serviced regularly at an AITO Service Center in accordance with the maintenance schedule outlined in the Owner's Manual.

We will provide you with high-quality genuine parts, professional repair and maintenance, paint repair, and other premium services.

Maintenance Interval

First Maintenance

- To better protect your vehicle, please be sure to complete the maintenance at the AITO Service Center when the following interval (based on either time or mileage, whichever comes first) expires after the date of purchase.

Item	Time and mileage (whichever comes first)
Routine Maintenance Schedule	Perform an inspection every 3 months, every 5,000 km traveled, or 3,000 km of range extender operation, whichever comes first.
Range Extender Lubricating Oil (SP Grade and above)	Replace every 3 months, every 5,000 km traveled, or every 30,000 km of range extender operation, whichever comes first
Engine Oil Filter	

Regular Maintenance

The Owner's Manual provides the most appropriate and detailed vehicle maintenance schedule. Following this schedule will help keep your vehicle in optimal condition.

For detailed maintenance information, please contact an AITO Service Center, which is equipped with professional facilities and genuine AITO parts.

We highly recommend that you have your vehicle serviced at an AITO Service Center. This will provide the best protection for your vehicle and greatly facilitate your access to warranty services.

Notice

- Damage and faults of the vehicle caused by lack of correct maintenance will not be covered in the scope of warranty.
- During vehicle usage, if the driving environment or conditions are harsh (long-term heavy load, poor air quality, high humidity and temperature, mountainous terrain, etc.), refer to the maintenance schedule and increase the maintenance frequency as needed.
- Under normal driving conditions, whether the vehicle needs maintenance depends on the use time and mileage. For detailed information, please refer to Vehicle Care - Maintenance Information of the Owner's Manual.

Item	Time and mileage (whichever comes first)
Routine Maintenance Schedule	Inspect every 1 year or every 10,000 km, whichever comes first.
Range Extender lubricating oil (SP grade and Upper)	Replace every 1 year or every 10,000 km of range extender operation, whichever comes first
Engine Oil Filter	Replace every 1 year or every 10,000 km of range extender operation, whichever comes first

Item	Time and mileage (whichever comes first)
Air Filter Element	Inspect and clean every 1 year or every 10,000 km of range extender operation. Replace every 2 years or every 20,000 kilometers of operation of the range extender, whichever comes first.
Spark plug	Replace every 3 years or every 30,000 km of range extender operation, whichever comes first
Air Conditioning Filter	Replace every 1 year or every 20,000 km of driving, whichever comes first
Brake Fluid	Replace every 3 years or every 60,000 km, whichever comes first
Range Extender Coolant	Replace every 4 years or every 100,000 km, whichever comes first
Coolant for Drive Motor	Replace every 4 years or every 100,000 km, whichever comes first
Power battery coolant	Replace every 4 years or every 100,000 km, whichever comes first
Reducer Lubricating Oil (SE165: Castrol 805C EV)	Inspection during each Maintain; Replace every 5 years or every 100,000 kilometers driven, whichever comes first.
Reducer Lubricating Oil (SE200: Castrol 805C EV)	

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